

# STONE OAK GASTROENTEROLOGY

19284 Stone Oak #102; SATX 78258 \* 3338 Oakwell Ct #104; SATX 78218 \* 20540 Hwy 46 #103; Spr Br, TX 78070  
SCHEDULING: (210) 268-0122 or (210) 268-0159 \*\*\* OFFICE: (210) 268-0124 \*\*\* FAX: (210) 268-0146 \*\*\* www.STONEOAKGL.com

*Seema A. Dar, MD -- Chaithanya Mallikarjun, MD -- Christie L. Mannino, MD*

## **General Demographics**

### **Patient Information**

**Date** \_\_\_\_\_

Name (Last, First, MI) \_\_\_\_\_

Date of birth: \_\_\_\_\_ Soc. Sec: # \_\_\_\_\_ Gender: M[ ] F[ ]

Address \_\_\_\_\_ City, State, Zip: \_\_\_\_\_

Referred by \_\_\_\_\_ Primary Care Physician (PCP) \_\_\_\_\_

### STATE REQUIRED ETHNICITY AND RACE QUESTIONNAIRE

Race \_\_\_\_\_ Ethnicity \_\_\_\_\_ Language \_\_\_\_\_

### **Telephone Numbers**

Mobile (\_\_\_\_\_) - \_\_\_\_\_ Home (\_\_\_\_\_) - \_\_\_\_\_ Work (\_\_\_\_\_) - \_\_\_\_\_

Email Address \_\_\_\_\_ (for appt reminders only)

**Marital Status:** [ ] Single [ ] Married [ ] Separated [ ] Divorced [ ] Widowed [ ] Life Partner

### **Emergency Contact**

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Primary number (\_\_\_\_\_) - \_\_\_\_\_ Secondary number (\_\_\_\_\_) - \_\_\_\_\_

### **Insurance Information**

\*Primary insurance \_\_\_\_\_ Policy # \_\_\_\_\_ Group # \_\_\_\_\_

Policy holder's name \_\_\_\_\_ Date of birth \_\_\_\_\_ SS # \_\_\_\_\_

\*Secondary insurance \_\_\_\_\_ Policy # \_\_\_\_\_ Group # \_\_\_\_\_

Policy holder's name \_\_\_\_\_ Date of birth \_\_\_\_\_ SS # \_\_\_\_\_

### **Pharmacy Information**

Pharmacy \_\_\_\_\_ Address/Location \_\_\_\_\_

Telephone number (\_\_\_\_\_) - \_\_\_\_\_ Fax number (\_\_\_\_\_) - \_\_\_\_\_

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## FINANCIAL RESPONSIBILITY

At Stone Oak Gastroenterology we are committed to providing you the best available medical care. We appreciate you choosing us as your Gastroenterology specialty provider. In the effort to ensure that all your needs are met, our billing department personnel is available to discuss our financial policies with you.

Our billing department will bill your insurance carrier for reimbursement for your care, but you are ultimately responsible for the entire bill, until paid by your Insurer. Please read and sign below, acknowledging you have read and understood our financial policy.

- Insurance is filed as a courtesy to our patients. You must bring your Insurance card to each visit. If you do not have your card, or we cannot verify your benefits, you are considered "Private Pay" until your benefits are verified and "Active."
- Your Insurance is a contract between you and the Insurance company. We are not part of that contract, therefore we will not become involved in disputes between you and your insurer regarding deductibles, co-payments, covered charges, secondary insurance (COB), and "usual and customary" charges.
- If your insurance requires a referral/authorization for you to be seen at our office (or for a procedure), although we can assist you, it is your responsibility to ensure that this is done prior to your visit. Otherwise, you will be rescheduled. (All HMO's and "Managed Care" Insurances require an Authorization due to our Specialty.)
- All charges are your responsibility, until your insurance company pays. Not all charges are covered by Insurance.
- If the insurance company does not pay within 45 days, it is your responsibility to contact your insurer to ensure payment is made. If not, you are responsible for any unpaid charges.
- Fees for all services, including co-pays, co-insurance, deductibles, are due at the time of service. All unpaid balances are due upon receipt of statement. Returned checks will include a \$35 fee.
- Please be advised, after 4 statements, your account will be turned over to a collection agency, and you will become "Inactive" in our database. You will not be able to schedule any type of visit. Please talk to us before it comes to this.

We understand that unexpected financial problems may affect the timely payment of your balances. We encourage you to communicate any problems with the billing department so we can assist you in the management of your account.

\_\_\_\_\_  
SIGNATURE OF PATIENT/GUARDIAN/POA

\_\_\_\_\_  
PRINTED NAME

\_\_\_\_\_  
DATE

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## APPOINTMENT & PROCEDURE CANCELLATION POLICY

Office Appointments are generally made for a time and location based on your needs. Therefore our providers and support staff will be where and when you need them. We know your time is valuable and we take this into consideration, we expect the same in return. We will staff our locations based on appointment times, therefore we ask that you give us a 24 hour cancellation notice for clinic visit.

When a Colonoscopy or Endoscopy procedure appointment is scheduled with us, we reserve a block of time especially for you. In that situation, it will include the MD, an anesthesiologist (CRNA) and multiple RN's, which all charge for time, irrespective of whether you show up or not. Also, if you do not appear for your procedure, that block of time is unavailable to someone else who is waiting for our care.

We require a **2 BUSINESS DAYS** to cancel or reschedule a procedure.

If you fail to give the required notice in the allotted time, you will be subject to a fee that will not be covered by your insurance.

Some examples of cancellation fees are as follows:

OFFICE VISIT (24 hr notice)	\$50 CANCELLATION FEE
COLONOSCOPY/ENDOSCOPY APPOINTMENT (48 hr notice)	\$200 CANCELLATION FEE
CAPSULE ENDOSCOPY (24 hr notice)	\$100 CANCELLATION FEE

\*\*\* Please give notice to avoid fee \*\*\*

Patients will only be exempt from the cancellation fee on emergency situations **ONLY**, i.e. **case-by-case basis**.

**Please sign stating that you have read and understand our Procedure Cancellation Policy.**

\_\_\_\_\_  
SIGNATURE OF PATIENT/GUARDIAN/POA

\_\_\_\_\_  
DATE

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## CONSENT OF UNDERSTANDING ON PATIENT RIGHTS AND PRIVACY NOTICE

### Treatment

We may disclose your health care information to other healthcare professionals within our practice for the purposed of treatment, payment or healthcare operation (example)

“On occasion, it may be necessary to seek consultation regarding your condition from other health care providers associated with STONE OAK GASTROENTEROLOGY.”

“It is our policy to provide a substitute health care provider, authorized by STONE OAK GASTROENTEROLOGY to provide assessment and/or treatment to our patients, without advanced notice, in the event of your primary health care provider’s absence due to vacation, sickness, or other emergency situation.”

### Payment

If requested, we will disclose your health information to your insurance provider for the purpose of payment or health care operations.

I have read the Privacy Notice and understand my rights as a patient contained in the Notice.

By way of my signature, I provide **STONE OAK GASTRONTEROLOGY** with my authorization and consent to use and disclose my protected healthcare information, PHI, for the purposes of treatment, payments, and healthcare operations as described in the Privacy Notice.

A copy is available to take upon request.

\_\_\_\_\_  
SIGNATURE OF PATIENT/GUARDIAN/POA

\_\_\_\_\_  
PRINTED NAME

\_\_\_\_\_  
DATE

\_\_\_\_\_  
AUTHORIZED FACILITY SIGNATURE

\_\_\_\_\_  
PRINTED NAME

\_\_\_\_\_  
DATE

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## AUTHORIZATION TO RELEASE MEDICAL CARE INFORMATION

### (Healthcare Providers or Facility)

Name (Last, First MI) \_\_\_\_\_

Date of birth: \_\_\_\_\_ Soc. Sec: # \_\_\_\_\_ Gender: M[ ] F[ ]

Address \_\_\_\_\_ City, State, Zip: \_\_\_\_\_

I hereby authorize \_\_\_\_\_, to release copies of my medical records concerning any  
(Name of other Provider/Facility)  
Illness, Treatment or recommendations while I was patient of the above listed medical Facility or Physician(s).

I understand that my medical records may contain copies of Information received from another health care facility or physician(s). I also understand that the above information may contain reference results (AIDS) antibody testing, testing or treatment of communicable diseases, treatment for mental health problems, alcohol history, or substance abuse, and I authorize the release of such confidential information to the indicated party.

#### Information to be released:

\_\_\_\_\_ Chart Note                      \_\_\_\_\_ Labs                      \_\_\_\_\_ X Rays  
\_\_\_\_\_ Procedure                      \_\_\_\_\_ Medication                      \_\_\_\_\_ ALL RECORDS

#### FAX TO: **STONE OAK GASTROENTEROLOGY**

**Attn: Medical Records**  
**19284 Stone Oak Pkwy #102**  
**San Antonio, TX 78258**  
**Phone: (210) 268-0124**  
**Fax# (210) 268-0141**

For the Purpose of: *CONTINUITY OF CARE*

\_\_\_\_\_  
Patient Signature/Guardian/POA

\_\_\_\_\_  
Date

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## AUTHORIZATION TO RELEASE HEALTHCARE INFORMATION

### (Family and/or Friend)

In accordance with the HIPAA law, it is required that you provide our office with the name of any person to whom you want the release of your personal health records; via over the phone, by fax, or e-mail. This does NOT include other healthcare providers you see. *This is YOUR FAMILY MEMBER or FRIEND; Including Spouses, they are NOT automatic.*

I hereby give permission for the following parties mentioned below to obtain information in regards to my medical records at Stone Oak Gastroenterology.

- |    |                    |              |              |
|----|--------------------|--------------|--------------|
| 1. | _____              | _____        | _____        |
|    | NAME OF INDIVIDUAL | RELATIONSHIP | PHONE NUMBER |
| 2. | _____              | _____        | _____        |
|    | NAME OF INDIVIDUAL | RELATIONSHIP | PHONE NUMBER |
| 3. | _____              | _____        | _____        |
|    | NAME OF INDIVIDUAL | RELATIONSHIP | PHONE NUMBER |
| 4. | _____              | _____        | _____        |
|    | NAME OF INDIVIDUAL | RELATIONSHIP | PHONE NUMBER |
| 5. | _____              | _____        | _____        |
|    | NAME OF INDIVIDUAL | RELATIONSHIP | PHONE NUMBER |

\_\_\_\_\_  
SIGNATURE OF PATIENT/ GUARDIAN / POA

\_\_\_\_\_  
PRINTED NAME

\_\_\_\_\_  
DATE OF SIGNATURE

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NAME: \_\_\_\_\_

DATE: \_\_\_\_\_

DATE OF BIRTH: \_\_\_\_\_

REFERRING MD: \_\_\_\_\_

REASON FOR TODAY'S VISIT? \_\_\_\_\_

LIST OF SYMPTOMS						
	WHEN DID IT START? (# of days ago, months, etc.)	HOW OFTEN? (Constant, daily, weekly, monthly, etc.)	TIME OF DAY? (AM/PM or N/A)	RELATED TO DIET? (Describe or N/A)	SEVERITY (1-10 PAIN LEVEL)	ADDITIONAL DESCRIPTION(S)?
Right-Upper Abdomen Pain						<b>Radiates to back? Y / N</b>
Right-Lower Abdomen Pain						
Left-Upper Abdomen Pain						
Left-Lower Abdomen Pain						
Other Abdominal Pain: _____						
Diarrhea						
Constipation						
Fecal leakage						
Hemorrhoids						
Rectal Pain						
Rectal Bleeding						
Black/Tarry Stool						
Nausea						
Vomiting						<b>Bloody Emesis? Y / N</b>
Sour Taste in Mouth						
Excessive Belching						
Heartburn						
Acid Reflux/Regurgitation						
Sore Throat						
Difficulty Swallowing						<b>FOODS SALIVA LIQUIDS PILLS</b>
Sensation something is stuck in throat						
Other: _____						

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## FAMILY MEDICAL HISTORY

PLEASE MARK THE APPROPRIATE BOX TO INDICATE WHICH MAY APPLY. IF NONE APPLY, MARK IN THE "HISTORY UNKNOWN/NONE" FIELD.	COLORECTALCANCER	COLORECTAL POLYPS	STOMACH CANCER	CROHN'S DISEASE	ULCERATIVE COLITIS	PANCREATIC CANCER	LIVER CANCER	HEPATITIS	CIRRHOSIS	OVARIAN CANCER	PROSTATE CANCER	BREAST CANCER	UTERINE CANCER	OTHER CANCERS	HEART DISEASE	STROKE	HISTORY UNKNOWN/NONE
MOTHER																	
FATHER																	
SISTER(S)																	
BROTHER(S)																	
MATERNAL G.M.																	
MATERNAL G.F.																	
PATERANAL G.M.																	
PATERANAL G.F.																	



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## MEDICAL HISTORY (CONTINUED)

SURGERIES/PROCEDURES	DATE OF SERVICE	HABITS
		<b><u>SMOKING:</u></b> PACKS DAILY: _____ # OF YEARS SMOKING: _____ # OF YEARS AGO, IF STOPPED: _____ NEVER SMOKED: _____
		<b><u>CAFFEINE:</u></b> (SERVINGS PER DAY) COFFEE: _____ SODA: _____ TEA: _____
		<b><u>ALCOHOL:</u></b> TYPE: _____ AMOUNT PER DAY: _____ AMOUNT PER WEEK: _____ AMOUNT PER MONTH: _____

RECENT LABS, TESTS, HOSPITALIZATIONS, MD VISITS	DATE/LOCATION	REASON

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## MEDICAL HISTORY

- ULCERS – STOMACH/DUODENAL      YES \_\_\_ NO \_\_\_
- ACID REFLUX/GERD                      YES \_\_\_ NO \_\_\_
- ESOPHAGEAL STRICTURE              YES \_\_\_ NO \_\_\_
- LIVER DISEASE                            YES \_\_\_ NO \_\_\_
- ELEVATED LIVER FUNCTION TESTS    YES \_\_\_ NO \_\_\_
- PANCREATITIS                            YES \_\_\_ NO \_\_\_
- ALCOHOLISM                              YES \_\_\_ NO \_\_\_
- COLON POLYPS                            YES \_\_\_ NO \_\_\_
- ANEMIA                                    YES \_\_\_ NO \_\_\_
- ANGINA                                    YES \_\_\_ NO \_\_\_
- HEART RHYTHM DISTURBANCE        YES \_\_\_ NO \_\_\_
- HEART PALPITATIONS                  YES \_\_\_ NO \_\_\_
- HYPERTENSION                          YES \_\_\_ NO \_\_\_
- HYPERLIPIDEMIA                        YES \_\_\_ NO \_\_\_
- HEART ATTACK                            YES \_\_\_ NO \_\_\_
- CONGENITAL HEART DISEASE          YES \_\_\_ NO \_\_\_
- CONGESTIVE HEART FAILURE          YES \_\_\_ NO \_\_\_
- PACEMAKER/DEFIBRILLATOR          YES \_\_\_ NO \_\_\_
- HEART VALVE REPLACEMENT          YES \_\_\_ NO \_\_\_
- STROKE/TIA'S                            YES \_\_\_ NO \_\_\_
- SEIZURES                                YES \_\_\_ NO \_\_\_
- DIZZINESS/FAINTING                  YES \_\_\_ NO \_\_\_
- ASTHMA                                    YES \_\_\_ NO \_\_\_
- SLEEP APNEA                            YES \_\_\_ NO \_\_\_
- COPD                                      YES \_\_\_ NO \_\_\_
- DIABETES, TYPE I/II                  YES \_\_\_ NO \_\_\_
- KIDNEY DISEASE                        YES \_\_\_ NO \_\_\_
- GENITOURINARY DISEASE              YES \_\_\_ NO \_\_\_
- THYROID/ENDOCRINE DISEASE        YES \_\_\_ NO \_\_\_
- PSORIASIS                                YES \_\_\_ NO \_\_\_
- AUTOIMMUNE DISEASE                  YES \_\_\_ NO \_\_\_
- ARTHRITIS                                YES \_\_\_ NO \_\_\_
- GOUT                                      YES \_\_\_ NO \_\_\_
- MENSTRUAL PROBLEMS                  YES \_\_\_ NO \_\_\_
- GYNOLOGICAL PROBLEMS              YES \_\_\_ NO \_\_\_
- CANCER: \_\_\_\_\_                  YES \_\_\_ NO \_\_\_
- OTHER: \_\_\_\_\_                    YES \_\_\_ NO \_\_\_

### **Pharmacy Information**

Pharmacy \_\_\_\_\_  
 Address or Location \_\_\_\_\_  
 Phone #: \_\_\_\_\_  
 Fax #: \_\_\_\_\_

## REVIEW OF SYMPTOMS

- ARE YOU PREGNANT? (IF APPLICABLE) YES \_\_\_ NO \_\_\_
- DO YOU HAVE A FEVER?                YES \_\_\_ NO \_\_\_
- EXCESSIVE FATIGUE?                    YES \_\_\_ NO \_\_\_
- UNINTENTIONAL WEIGHT LOSS?        YES \_\_\_ NO \_\_\_
- LOSS OF APPETITE?                    YES \_\_\_ NO \_\_\_
- DEPRESSION?                            YES \_\_\_ NO \_\_\_
- ANXIETY?                                YES \_\_\_ NO \_\_\_
- TENDER LYMPH NODES?                YES \_\_\_ NO \_\_\_
- SWOLLEN LYMPH NODES?                YES \_\_\_ NO \_\_\_
- RECENT/RECURRENT INFECTION?      YES \_\_\_ NO \_\_\_
- RASH?                                    YES \_\_\_ NO \_\_\_
- SHORTNESS OF BREATH?                YES \_\_\_ NO \_\_\_
- CHEST PAIN?                            YES \_\_\_ NO \_\_\_
- PRODUCTIVE COUGH?                  YES \_\_\_ NO \_\_\_
- SEASONAL ALLERGIES?                 YES \_\_\_ NO \_\_\_

MEDICATION	DOSE	FREQUENCY
DRUG/FOOD ALLERGIES	REACTION	
LATEX ALLERGY?	YES / NO	